

CASE STUDY

The City of Maryland Heights Finds the Perfect Fit with Appia®

CHALLENGE

Cliff Baber and the team at Maryland Heights were struggling with an outdated construction contract management system to manage their ~10 annual road and infrastructure improvement projects. They were looking for a solution that was easy-to-use and would simplify compliance requirements with the Missouri Department of Transportation (MoDOT).

SOLUTION



Appia® for construction administration and inspection.

RESULTS

Baber and his inspection team use Appia for project reporting and material tracking, ensuring that project records are complete and ready for auditing.

ANNUAL USE



Office Location

\$100K-
\$500K

Annual Project Value

1-3

Team Size

Road and
infrastructure
improvements

Project Types

~10

Annual Projects

How does the Maryland Heights team use Appia?



Increased Transparency Through Read-Only Access

“Audits are easy, I just let MoDOT look directly at the project in Appia. No chasing papers.”

With full project records stored in Appia’s cloud database, Baber experiences massive time savings when projects go to MoDOT for audit.



Simplified Certifications

“I use Appia to keep track of materials, steel items in particular, when we need to certify that the steel was from the US.”

The team at Maryland Heights often needs to store material certifications to verify place of origin. Certification storage wasn’t part of their planned use of Appia, but they’ve found it a valuable addition to their process.



DOT Approval

“Appia is the only accepted application for MoDOT LPA projects. We were surprised that they approved it so quickly.”

Before the days of Appia, all MoDOT projects required paper inspections. After Cliff and his team provided MoDOT with a demo of Appia, they quickly approved it for inspection use.